

DANIEL HEATHERLY

CONTACT



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405-812-4753



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SKILLS

- Customer Relations
- Project Management
- Business & Operations
- Communication
- Creative Production
- Sales

EDUCATION

February 2026

Certification Programming Technician: Front End Web Development

Francis Tuttle Technology Center,
Oklahoma City, OK

May 2016

Bachelor of Arts Ministry
Family of Faith University, Shawnee,
OK

ADDITIONAL EXPERIENCE

Cashier/Stocker, Trader Joe's
Nichols Hills, OK 5/2023-5/2024

Owner/Operator, Mr. Roofix LLC
Tampa, FL 5/2019-5/2023

Case Manager, TZ Insurance
Tampa, FL 10/2020-8/2022

Customer-focused professional transitioning into web development, skilled in HTML, CSS, WordPress, and Elementor. Strong communicator with experience translating client needs into functional, user-friendly digital solutions. Combines technical proficiency with problem-solving and organizational skills to deliver high-quality web experiences.

PROFESSIONAL EXPERIENCE

January 2026 - Current

Student Intern Chickasaw Nation School-to-Work Program, Norman, OK

Repair Technician - Electrode Repairs

- Developed strong problem-solving skills through hands-on experience troubleshooting complex technical issues on a daily basis.
- Provided exceptional customer service, addressing client concerns, and offering practical recommendations for optimal system performance.
- Conducted thorough quality control checks after each repair to guarantee optimal performance of devices.

October 2025 - Current

Barista & Bartender Kruse PEO, Oklahoma City, OK

- Crafted high-quality beverages while ensuring adherence to health and safety regulations.
- Provided exceptional customer service, fostering positive experiences and repeat business.
- Managed inventory levels, reducing waste through effective stock rotation practices.
- Implemented streamlined workflows, improving order fulfillment times during peak hours.
- Performed opening and closing duties, printing sales reports, setting up for incoming shift, preparing cash drawers, and taking inventory.

May 2024 - August 2025

Server OKASIS at OKANA Resort & Waterparks, Oklahoma City, OK

- Delivered exceptional customer service by efficiently managing 7-30 cabanas and outdoor pool area.
- Collaborated with kitchen staff to coordinate timely delivery of orders to guests.
- Maintained cleanliness and organization of service areas, adhering to health and safety standards.
- Sustained an upbeat attitude in high-pressure situations, contributing to a positive workplace culture.